



Business Continuity and Disaster Recovery

Delivering reliable, resilient operations for our data center customers.

Through proactive risk assessment, strong emergency frameworks, and resilient recovery protocols, our Business Continuity and Disaster Recovery (BCDR) framework is focused on protecting our infrastructure, people, and customer colocation environments from disruption. While no infrastructure is impermeable, our contingency plans and redundant systems reinforce our commitment to delivering 100% uptime for our customers.

Standards have been created by our vigilant BCDR team to prepare for and be able to quickly respond to any event with the potential to impact business operations—ensuring minimal downtime, rapid response, continuous support, and access to critical systems across our data center footprint.

Our BCDR Pillars

Business Resiliency Standard

Unified framework to align business continuity, emergency action, and disaster recovery procedures from HQ to each data center.

Business Impact Analysis

Identifies critical IT systems and evaluates potential risks to safeguard against possible service disruption and prioritize recovery.

Emergency Action Plans

Designed to protect personnel and non-IT assets through annually updated, site-level response plans and regularly tested tabletop exercises.

Benefits

Uninterrupted Service Delivery

Centersquare identifies and protects critical IT assets to ensure customer environments can remain operational through unexpected natural, human-caused or technological disruptions.

Rapid Incident Response

Our dedicated Business Continuity and Disaster Recovery team monitors risks and responds immediately to incidents, minimizing downtime and service impact.

Communication and Support

Customers benefit from a trained customer care support team and a remote-accessible Centersquare portal, ensuring help is always available when needed.

Ongoing Readiness and Compliance

Regular updates, training, and compliance with auditing standards ensure Centersquare is always prepared to protect our infrastructure and interests.

Resilient Infrastructure

Redundant systems and diverse architecture enable quick recovery and continued operations, even in the face of disruption.

Personnel and Asset Safety

Emergency action plans prioritize the safety of staff and non-IT assets, reinforcing operational stability during adverse events.

Comprehensive Risk Management

Regular risk assessments at each site help mitigate environmental and operational threats, ensuring customer services are protected.

Standardized Emergency Protocols

A top-down resiliency standard ensures consistent incident response procedures across all data centers, enhancing reliability.

The Centersquare Advantage

[Unwavering Reliability](#)
[Unmatched Flexibility](#)
[Superior Customer Care](#)

About Centersquare

Centersquare is a preeminent colocation provider with a proven track record of providing highly reliable data center services. Prioritizing security, reliability and superior customer service, Centersquare offers flexible data center solutions backed by a 100% uptime guarantee for thousands of diverse organizations across all industries. Learn more at www.centersquaredc.com.

Whatever you need,
we are here to help.

Got questions about our services? Looking for space and power availability? Need pricing? Want to schedule a tour? Drop us an email or give us a call.

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