

Ensuring customer-centric support

Our teams are here every step of the way, we have you covered.



At Centersquare, we recognize that exceptional customer support goes beyond responding to issues – it’s about proactive partnership – anticipating and addressing needs before they even arise. Our commitment to customer-centric support means we’re always a step ahead, ensuring you can focus on your core business operations and what truly matters: innovation.

Our Mission

We put customers at the center of everything we do. We aim to be a technological step ahead of our customers, giving them a formative advantage as their business and infrastructure needs evolve while consistently delivering unatched space, power, and connectivity services.

Our Vision

We enable success through exceptional service and management. We deliver great service and experience by embracing a singular mission: to set the standard for a truly great work environment – as, as a result, earn a reputation as the preeminent colocation provider for enterprise scale and needs.

Central to our proactive approach are our tenured data center operations teams. With extensive experience and deep industry knowledge, these experts possess a unique ability to foresee potential challenges and implement solutions before they become problems. Their profound understanding of the intricacies of data center management ensures your infrastructure remains secure, efficient, and reliable. This foresight and expertise translate into reduced downtime, optimized performance, and enhanced security, which provides peace of mind – to you.

Complementing the operational expertise of our data center teams is our dedication to personalized service through our customer account teams. These teams are not just support staff, they’re dedicated partners who understand the unique needs and goals of each customer. From the initial consultation to ongoing support, our teams provide tailored solutions, immediate responses, and meticulous attention to detail. They are committed to delivering a seamless and stress-free experience and work to handle every interaction with the utmost care and timeliness.

Our exceptional service extends to every aspect of the delivery experience. We work to understand your concerns and build infrastructure around your needs so that it can flex and grow alongside your business. This personalized approach is complemented by our rigorous standards for service delivery, ensuring that every interaction meets our high expectations for quality and professionalism.

By combining the anticipatory expertise of our operations teams with the personalized care of our dedicated customer account teams, we provide a support model that

is both proactive and exceptionally responsive. This dual focus allows us to not only meet but exceed our customers' expectations, fostering long-term, successful partnerships. Our customer-centric support model is designed to adapt to your evolving business needs, ensuring we always have the resources and support you need to thrive in a rapidly changing technological landscape.

Our Brand Promise

Three pillars we pride ourselves on to ensure your success.

Unwavering
reliability

Built for
tomorrow

Proactive
partnership

Whatever you need,
we are here to help.

If you need any assistance with pricing or scheduling a tour, please email us at or call us. We look forward to working with you.

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